

# Recommending Users in Social Networks by Integrating Local and Global Reputation

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Automatically suggesting the trustworthiness a user should assign to the other OSN members is an important task in OSNs.

Global reputation models are based on feedbacks.

- (-) Malicious and fraudulent behaviors, which potentially makes unreliable the feedbacks themselves.

We propose to integrate global reputation models with a local reputation, computed on the user ego-network.

Experiments shows that

- the usefulness of global reputation is significative only when ego-networks are small in size.
- Integrating global and local reputation allows to predict trust with a very high level of precision.

We represent an OSN  $S$  as a directed network  $G_S = \langle N, A \rangle$ , where  $N$  is the set of nodes and  $A$  is the set of arcs.

Each node  $n \in N$  is a user  $u_n \in U$ , each arc  $c \in A$  is a pair  $(a, b)$ , with  $a, b \in N$ , i.e. “trust link” between  $u_a$  and  $u_b$  (i.e.  $a$  trusts  $b$ ).

*Ego-network* of a user  $u$  is the sub-graph  $G_u = \langle T, P \rangle$

- $T$  is the set of nodes  $n(k) \in U$  such that there exists a path  $n(u) \rightsquigarrow n(k)$ ;
- $P$  is the set of the arcs belonging to the paths existing between  $n(u)$  and  $n(k)$ , for each  $k \in T$ .

# Local reputation measure $\lambda(u, v)$

Given an ego network  $G_u$ , we define

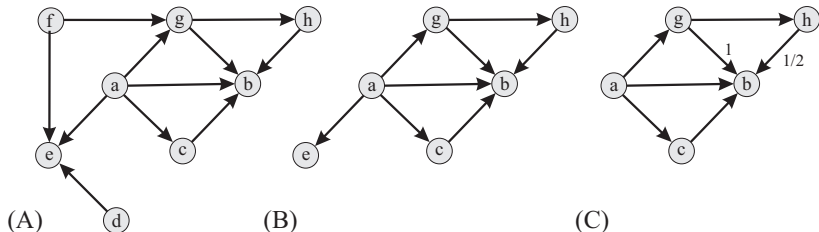
1-Local Network  $L(u, v) = \{z \in N : z \in G_u \wedge \exists(z, v) \in G_u\}$ . I.e. all the nodes  $z$  in  $G_u$  such that  $z$  trust  $v$ .

2-Local reputation  $\lambda(u, v)$ , i.e. how much, in overall, the users belonging to the ego network of  $u$  trust  $v$ :

$$\text{Let be } s(u, v) = \sum_{k \in L(u, v), k \neq u, v} \left\{ \frac{1}{2^{l_{u, k} - 1}} \right\} \quad l_{u, k} := |u \rightsquigarrow k|$$

$$\text{then } \lambda(u, v) = \frac{s(u, v)}{\max_{z \in U, z \neq u, v} s(u, z)}$$

# Local reputation measure $\lambda(u, v)$



(B) The ego-network of node a, (C) nodes contributing to  $\lambda(a, b)$ .

- Computing  $\lambda(a, b)$  means considering nodes g, c and h, then  $\lambda(a, b) = 1$ .

- Computing  $\lambda(a, h)$  means considering only node g as contributor, then  $\lambda(a, h) = 1/2.5 = 0.4$ .

Users  $u \in U$  can make *actions*  $a_u$  which can be evaluated by the other users  $k \in U, k \neq u$  by means of *feedbacks*  $f(k, a_u^i)$ , e.g.:

- EPINIONS or CIAO, on which users provide reviews of some items, and the other users provided the helpfulness of the reviews (i.e. reputation).

We define a *global reputation* of a user  $u$  which performed  $p$  actions  $a_u^i$  as:

$$\gamma(u) = \frac{\sum_{i=1, \dots, p} \sum_{k \in U, k \neq u} f(k, a_u^i)}{p \cdot \|U\| - 1}$$

Our approach for suggesting/predicting the trust of  $u$  to  $v$  is to combine local and global reputation:

$$\sigma(u, v) = \omega \cdot \lambda(u, v) + (1 - \omega) \cdot \gamma(v)$$

$$st(u, v) = \begin{cases} 1 & \text{if } \sigma(u, v) > \tau \\ 0 & \text{otherwise} \end{cases}$$

Where  $\tau$  is a suitable threshold.

# Tuning the prediction model

To find optimal values for  $\omega$  (weight) and  $\tau$  (threshold), we examine a training-set  $TR = \langle U^*, A^*, F^*, T^* \rangle$ :

- $U^* \subset U$  is a subset of the users of  $S$ ;
- $A^* \subset A$  actions performed by the users of  $U^*$ ;
- $F^* \subset F$  feedbacks provided within  $U^*$  for the actions in  $A^*$ ;
- $T^*$  contains the trust values  $t(u, v)$ , for all  $u, v \in U^*$ .

$$\epsilon(\omega, \tau) = \frac{\sum_{u, v \in U, u \neq v} |st(u, v) - t(u, v)|}{(\|U\| - 1)^2} \quad (1)$$

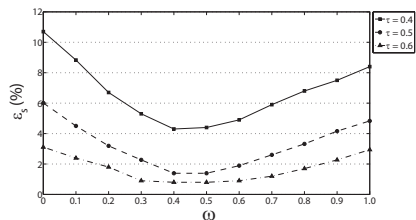
Have to look for  $\omega^*$  and  $\tau^*$  minimising  $\epsilon(\omega, \tau)$ , i.e.:

$$\epsilon(\omega^*, \tau^*) = \min \frac{\sum_{u, v \in U, u \neq v} |st(u, v) - t(u, v)|}{(\|U\| - 1)^2} \quad (2)$$

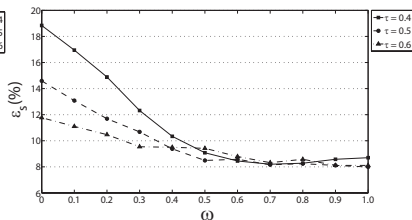


Real data extracted from the well-known CIAO social network.

We examined how the global error  $\epsilon(\omega, \tau)$  depends on the mean value  $\|L(u, v)\|$ , say  $\rho_u$ .



(A)  $\rho_u = 733$



(B)  $\rho_u = 14599$ .

$\rho_u$	$\omega^*$	E	E ( $\omega = 1$ )
733	0.5-0.6	1%	5%
2560	0.5-0.6	2%	6%
7360	0.6	5%	6%
14599	1.0	8.5%	8%

$\rho_u = 733 - 2560$ : for this users it is important to merge both local and global reputation in equal measure.

- the local ego-network is not sufficiently large to suggest a correct trust without the help of the global reputation.
- Note that for  $\rho = 2560$ , the difference from using high values of  $\omega$  is less important.

$\rho_u = 7360 - 14599$ : users having very high values of  $\rho_u$ , the local reputation approximates the global one.

The proposed model aims at integrating local and global reputation in an OSN.

- $\omega$  is the importance given to local reputation;
- $\tau$  is the reputation threshold under which a user is considered unreliable;
- $\rho$  represents the dimension of the user ego-network.

Some experiments have shown that the global reputation is relevant only for those users having an ego-network small enough.

Instead, in the case of users having large ego-networks, local reputation is enough to predict trustworthiness with a very high precision.

Thank you!